



Production and spares support:

Increased production and rapid response for urgent orders

Customer

American manufacturer of helicopters for military and civilian use.

Customer Challenge

GXO began managing this customer's spare parts distribution in 2006, taking over a business that had been partially insourced and partially outsourced. Since 2006, GXO's partnership with this customer has grown to include managing more than 100 programs across six market segments, including production support, military aftermarket and commercial aftermarket parts distribution.



GXO Solution

GXO provides global spares fulfillment, receiving inspection, product inspection, government property storage and control, packaging engineering and services, including Military Specs, and durable tooling storage and control. We also manage containers and material supplies in support of customer deliveries.

Our production support program picks, kits and ships parts to customer manufacturing and sub-assembly vendors around the world. GXO's processes include receiving, warehousing/storage, picking and kitting and packaging engineering (for both commercial and Military Specs). GXO also provides vendor-managed inventory services as well as sequencing/marshaling of production parts.

Results

Through this collaboration, GXO streamlined the receiving process, reduced response time on urgent orders and increased accuracy of maintenance kit contents. Our off-site storage and kitting operations freed up space for increased production and eliminated the need for assemblers to detrash and prepare parts, among other things.

